



February 2026

Dear stand holder,

We have pleasure in confirming the following in connection with your stand at Crufts 2026:

Access to the Halls

Will be via a wristband system -

- Bronze wristbands for build-up and breakdown only.
- Turquoise wristbands for open days (will be durable enough to last for the whole show).

Access will only be permitted if you and your staff and contractors are wearing the correct wristband which should be **securely fastened to your wrist**. Please also take note of the access doors which will be in use during the build-up period (which can be seen on the induction document attached to this email).

Please note that Dog and Handler passes should not to be offered as competition prizes or for sale.

Induction Document

Since the introduction of CDM Regulations into the events industry in April 2015, you have a legal responsibility to ensure that you, and any members of staff or contracting companies you may be using, have seen and understood this information before coming onsite during build-up and breakdown – please share it. **Please take particular notice that Hi-Viz is compulsory during the build-up and breakdown of the show.** Access to the arena is prohibited during the build up and breakdown.

Build-up Times

Please be reminded of the build times as follows – It is vital that all trade stands follow these timings. Please do not arrive any earlier as access will be denied.

Hall 1 - From 10.00 on **Wednesday 4 March for shell scheme stands.**

(From 07.00 on Tuesday 3 March for **space only**).

Halls 2 and 4 & 5 –From 0800 on **Wednesday 4 March for shell scheme stands**

(From 07.00 on Monday 2 March for space only).

Halls 3 & 3a - From 0800 on **Wednesday 4 March for shell scheme stands.**

(From 07.00 on Sunday 1 March for space only).

Online delivery system

Please note ALL trade exhibitors and their contractors must pre-book ALL deliveries/vehicle access online in advance of the show for ALL build up days **and also restocking during the show**. See overleaf for further details on restocking. The deposit system will also still be in place on Wednesday 4 March. Bookings should be made via www.voyagecontrol.com/necbirmingham



Depending on the location of your stand vehicular access to halls can be restricted so please ensure that you bring a trolley with you. However please be aware that there are strictly no vehicles permitted in the halls after 3.30pm on Wednesday 4 March when the gangway carpet will be laid.

Breakdown

Shell Scheme Exhibitors

From 1930 – 2200hrs on Sunday 8 March

Space Only and Official Show Contractors

From 1930 on Sunday 8 March through to 1500hrs on Monday 9 March

Note: Hall 1 breakdown will commence at approximately 2130hrs on Sunday 8 March after Best in Show has finished.

North 12 lorry park will be open for breakdown from 0545hrs and the rest of your information below is correct.

We would also to take this opportunity to remind you of the following:-

Staff car parking - please note that any extra parking needed can now be booked in advance and at a cheaper rate than paying on the day. For details please see <http://www.thenec.co.uk/visitors/parking/>

Shell Scheme stands - under no circumstances can any items be hung from the ceiling grid or the fascia, nor should ANY items be stored behind the stands. Any stand holder who seen to be in breach of this regulation may be expelled from the show. This also applies to any stands displaying goods/products outside their allocated space. This has been a problem year on year and for the safety and comfort of all those attending the show, this will be heavily monitored at all times during the show. If you need storage space then please make use of the official storage contractor CEVA Showfreight.

Restocking – for Crufts 2026 restocking must take place between 7.30pm and 9pm each evening and not before this time. No restocking, which includes the use of trolleys, forklifts, pallet trucks etc, will be permitted during any other time unless items are hand carried from the car parks where trade exhibitors are parked or from the storage area if you have booked space with CEVA.

Additional Services

Please note that the Trade Stand Holder's Manual along with links to order additional services (electrics, furniture, storage, Wi-Fi etc.) are available in the online portal. Details of this have been emailed previously. The link is <https://crufts.org.uk/crufts-tradestand>. Here you will find full information regarding every aspect of the show.

A reminder that stands with a fridge/freezer will require 24 hour power and will need to order this through GES.

Other Information



Please be aware that no overnight camping is permitted at the NEC.

Wastage – it should be noted that any excessive waste left on any stand will incur a removal charge.

Finally, we would like to thank you for your support. We hope you have a successful show and look forward to seeing you there.

Yours sincerely,
The Events Team

CRUFTS 2026

SITE INDUCTION – CONSTRUCTION PHASE (BUILD UP AND BREAKDOWN)

Health and Safety is everyone's responsibility, and everybody on site at this event is expected to comply with UK Health and Safety law and go beyond, wherever reasonably practicable, to achieve best practice and safest possible environment.

In the UK it is a criminal offence to break Health and Safety laws and in April 2015, Construction (Design and Management) Regulations (CDM) came into force for all events in the UK.

As well as knowing and sharing your own stand build Construction Phase Plan (Show Contractors and Space only stands) and Risk Assessment, it is vital that you ensure that this induction information is passed to, and understood by, everybody who is coming onsite to work on your stand/project.

Please ensure this document is circulated to your team and to any contractors and /or subcontractors that you are engaging with.

This document is a handy reminder of the facilities provided at the venue and some of the most important site rules in place during build up and breakdown.

It is also vital that you plan to, and are prepared to, work in such a way as to consider those working around you within the hall and on neighbouring sites in order that your actions do not endanger others. All work should be undertaken in accordance with your risk assessment and safe systems of working (method statement).

Dogs are **not** permitted onsite during the build period of Crufts 2026 – this is due to hazards which may be present in the halls during this time. Where permitted for rehearsals, handlers must have a dog handlers pass ready to be shown to security and the following doors must be used:

- Activities Door 3.7
- Obedience Rehearsals Door 5.6
- YKC Door 8.2.

Dogs remain the sole responsibility of their owner/handler, must be supervised at all times, and should be kept clear of build-related hazards and remain in the area where rehearsals are taking place.

NEC SITE RULES

- Compliance with NEC Site rules, the Trade Stand Manual, the eGuide and relevant H&S legislation is required at all times.
- **NO CHILDREN** under the age of 16 should be in the Hall during build up and breakdown.
- **Be safe, be seen** – hi-vis jackets must be worn at all times within the halls and also when off-loading and loading your vehicles within the loading bays outside the halls.
- Wear the right **clothing/footwear**. During build up and breakdown the hall is similar to a building site. Flip-flops, sandals and other light footwear are not sufficient.



- Appropriate management and safe methods of **working at height** is required at all times. One of the most common causes of accidents within the halls is the use of the wrong height ladder or working at heights without the correct equipment – standing on chairs, on the top of stand, etc.
- Please **work safely** and if you see something that may be a danger to yourself or others, report it to the Organiser or Floor Manager immediately. Please **report all accidents**, incidents and near misses immediately to the Organiser.
- **Emergency gangways** should be maintained for emergency access/egress at all times. Please especially be careful around these gangways as they are frequently used for forklift trucks and cleaning tractors.
- **Emergency gangways** should be clearly identified and communicated to all personnel working within the halls/CDM site.
- All **Hot Work** requires a hot work permit from the venue.
- **Work tidily** – maintain good housekeeping and dispose of all waste in an appropriate manner. Please do not place sharps into the general waste bins and ensure that you remove all nails from wood before disposal.
- **Smoking** (including e-cigarettes) is only allowed in the designated smoking areas.
- Anyone suspected of being under the influence of **drugs or alcohol** will be ejected.
- You should **work in consideration** of those other teams working around you.
- The Organiser, Venue Event Management and Health & Safety teams have access to all CDM sites at all times. Only authorised access to exhibition halls is allowed.

IMPORTANT; VEHICLES & UNLOADING

- **Vehicle access** into the halls must be always approved by the Organiser (via the Security or Traffic teams).
- The **speed LIMIT** in the halls is 5 mph
- Red **hatch markings** outside the Hall Vehicle doors must be kept clear and accessible at all times. Yellow hatch marking must be kept clear during the open period of the event, or when directed by the traffic team.
- Please be aware of **forklift truck movement and all other vehicle movement** at all times. Vehicles have priority in loading areas, and anyone entering these areas should be aware of this. Where possible, pedestrians should follow the blue routes indicated behind the rear of the halls. Pedestrians have priority within the halls, and any drivers, with permission to enter the halls, must drive with this in the forefront of their minds.
- Drivers must follow the venue traffic marshal instructions at all times.
- The NEC forklift policy must be adhered to at all times.
- You are reminded to book via voyagecontrol.com for deliveries and restocking.

Layout Subject To alteration At The Discretion Of The Organiser

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